## Looking after every passenger is the priority



>150

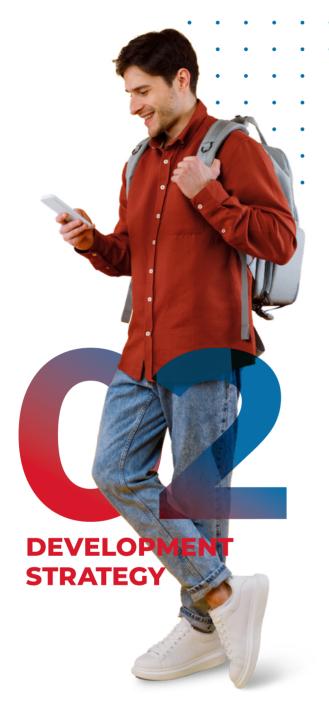
thousand passengers

bought discounted tickets under promo codes in 2021 including

>20

thousand medical professions

fighting the spread of COVID-19 used the 50% discount promo codes from October 2020 to 31 March 2021



In 2021, JSC FPC continued to carry out a targeted messaging to promote special offers for various passenger segments. In total, the Company has launched more than 30 marketing promotions using discount promo codes to encourage passengers to travel by rail and increase the number of the Loyalty Programme participants.

Strategic target for passengers serviced

118 million passengers million passengers

2025

2030